

## **PRIVACY POLICY**

Your privacy is very important. Aunt Hope's Pet Care, LLC is committed to respecting and protecting your right to privacy. This policy explains what information we collect and how we use that information.

- We gather information directly from our clients and only have access to information that you voluntarily provide us via email, text, client files, client portal, social media, or other direct contact from you.
- We use your information to provide service and correspond with you regarding the reason you contacted us. We will not share your information with any third parties other than is necessary to fulfill your request. We will only retain personal information as long as necessary for the fulfillment of those purposes.
- We are the sole owners of the information collected on our website.
- We will never sell, rent, or share our mailing list.
- We will never sell, rent, or share personal information you provide to us be-it in person, through forms, or through our website. We will only share personal information by lawful and fair means, and will not disclose your information to any other entity without your knowledge or permission.
- Employees are granted access to minimally specific information required in order to perform their specific tasks.
- We will protect personal information by reasonable means and reasonable security safeguards against unauthorized access, use, theft, loss, copying, disclosure, and/ or modification.
- Our payment processing gateways used encryption to protect, sensitive information transmitted online. We also protect your information off-line.
- We may contact you via email or text to inform you about new products or services, special, promotions, or changes to any policies.

Your access to, and control over information:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

You may opt out of any future contacts from us at any time by contacting us at 574-855-6026, [aunthopespetcare@yahoo.com](mailto:aunthopespetcare@yahoo.com) or [www.aunthope.com](http://www.aunthope.com). If you feel that we are not abiding by this privacy, please contact us immediately. We are committed to conducting business ethically, lawfully, and in accordance with these principles.